
Pain Free IT.

IT Needs—Self Assessment

Simply review the questions, and make notes about your current IT set up, limitations and wishes. Once complete, we can help you determine how changes in your IT set up can help you drive positive business outcomes and goals.

1. What are your top 3 most frustrating recurring issues or limitations with your current IT Set up?

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2. What would your team members site as their top 3 most frustrating or recurring issues with your current IT set up? How about with your paper based filing/ document systems ?

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3. If you were to have a system failure, and lose all your documents, how would that affect your business? Could you quickly return to normal operating conditions by recovering from a back up drive that you have in place (and have tested recently)? Yes No

3b. Is your back up kept "off site" in case of fire or theft? Yes No

4. Do you have sensitive information on file that should be protected from "hacks"? Customer details or financial information? Medical or health information? Legal information? Is your network secure? Have you had a security audit or penetration testing performed to confirm security?

5. Do you receive too many SPAM/unwanted email messages? Do you want to control/eliminate those messages?

6. Do you or any team members access your computers from home? Would you like to be able to access your computer remotely from home or elsewhere, safely and securely?

7. Would a BlackBerry or Smart Phone server which enables true data mobility for your sales or business development team give you a competitive advantage, or put you on a level playing field with competitors?

8. Have you considered reducing your telephone costs with a sophisticated VoIP PBX business telephone system? Are you aware that small business can cut monthly phone costs by up to 90%, and mid sized firms can save up to 50% monthly? Would you like to learn more?

9. Are you aware that virtual servers can expand your business functions greatly while reducing your hardware costs, depreciation costs and electricity costs? Any physical server can be virtualized with ease. Would you like to learn more?

10. Are you happy with your current website? Would you like to improve it or re-create it to bring it up to date?

11. Are you concerned about lost productivity due to internet abuse in your office? Would you like to block certain websites, or limit access to all the web during certain hours?

12. Where do you see your business in 2 years from now? How about in 4 years from now? Do your current computer systems allow you to grow, or are they limiting your ability to implement strategic goals required for growth / competitiveness?

Did this self assessment help you uncover some areas for improvement in your IT environment? Call us to discuss your options. We're certified and we specialize in small business IT.